TECHNOLOGY ESSENTIALS

Empowering IT pros to simplify asset management:
across devices, platforms, and the organization.

SOLUTION OVERVIEW >>

Today's IT professionals face an increasingly complex array of devices to manage, policies to enforce and problems to solve. Introducing ***TechnologyEssentials*** – a revolutionary new suite of cloud-based solutions designed specifically for the dynamic needs of IT professionals. With a robust yet fully scalable family of applications, this unique platform helps ensure your team maintains the highest levels of access, oversight and control across your technology infrastructure.

BENEFITS

The TechnologyEssentials suite is designed from the ground up to serve as a centralized IT backbone for your organization, empowering you to:

- ▶ ***Deliver a clear snapshot of your infrastructure***. Through an automated, agentless approach, TechnologyEssentials gives you visibility into the devices in your network, including comprehensive status and performance data for each one.

- ▶ ***Centralize management of all IT assets***. Virtually any IP-addressable device (hardware, software, mobile or other networked assets) can be managed, tracked and monitored through a single, simple platform.

- ▶ ***Simplify policy enforcement***. In an environment where personal mobile devices are used to access organizational resources, TechnologyEssentials helps you manage what those devices can access and download, while dictating how they interact with enterprise networks.

- ▶ ***Improve efficiency and effectiveness of IT teams***. TechnologyEssentials was designed to streamline some of your most time-consuming jobs, so you can focus more time and energy on meeting higher level goals.

TECHNOLOGYESSENTIALS SUITE

▶ *Help Desk*

An efficient IT help desk ticket system is the first step in maintaining a high level of customer service. From a simple portal, Help Desk allows you to streamline your entire help desk process, from support request to resolution, through automated workflows, asset tracking and detailed reporting.

- Automatically routes and assigns incidents to appropriate staff.

- Enables requesters to submit requests online via request submission portal and receive email updates on status of requests.

▶ *Insight*

As its name suggests, Insight gives you the visibility you need to successfully manage your technology infrastructure. Automatically discover all IP-addressable devices on your network and capture critical status updates across software, operating systems, warranty status and more – all with a powerful UI that offers comprehensive dashboard views.

- Automatically identify IP-addressable devices on a given network without installing an agent on each device.

- Display simple dashboard views of key metrics directly from the home screen.

▶ *MDM*

Our Mobile Device Management tool gives administrators the power to simply and remotely manage device policy (with features including lock, swipe, etc.), supervise device usage, and control application distribution across the network – available on iOS and Android devices.

- Empowers IT personnel to create, define, and manage groups of devices, apps, and profiles

- Support bulk deployment and reallocation of enterprise licensed applications to mobile devices, through full integration with Apple's Volume Purchase Program (VPP)

TECHNOLOGY FOR TECHNOLOGY PROS

When it comes to your IT assets, you and your team are the experts across your organization. So why settle for an outdated technology tool to manage your vast array of requirements? *TechnologyEssentials* represents the state of the art in IT asset and workflow management today, with a simple yet comprehensive suite of cloud-based applications designed specifically to address your unique needs. Contact us today to see the time, money and cycles you can save by implementing the solution that extends the reach of your team - across devices and across your organization.

Got questions? We've got answers.

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