



Professional Services

- + *Whether you are a new or long-standing SchoolDude client, we know you will want to achieve the maximum value from your SchoolDude solutions.*
- + *The right combination of success resources, support, and training will deliver a high Return on Investment (ROI), strong user adoption, and consistent alignment with your goals and objectives.*

At SchoolDude we are committed to client success. We are proud that 8 out of 10 institutions choose SchoolDude and 87% say they would recommend us to their friends and colleagues. Professional Services will help you achieve the maximum value from your SchoolDude solutions. Clients that take advantage of Professional Services often achieve a 50% higher return on their SchoolDude investment.

BENEFITS OF PROFESSIONAL SERVICES

- ▶ Increase efficiency and staff productivity.
- ▶ Improve overall perception of the services your organization delivers.
- ▶ Improve satisfaction of your internal customers, administration and staff members.
- ▶ Realize hard cost savings that can be allocated to address work backlog or additional investments in preventive initiatives.
- ▶ Improve performance and adoption of your SchoolDude products.

PROFESSIONAL SERVICE ENGAGEMENTS WILL HELP YOU

- ▶ Evaluate, design, develop and implement process improvements to increase productivity and reduce your operating costs
- ▶ Learn and implement industry best practices and lessons learned
- ▶ Develop short-term and long-term projects and continuous improvement plans
- ▶ Understand relevant Key Performance Indicators (KPIs) to establish and manage your specific organizational goals
- ▶ Revisit your vision and develop your path to success for your operation

MAXIMIZE
ROI
with Professional
Services

UNLOCK POTENTIAL
cost savings
+
efficiency
+
productivity

JOIN THE CLIENT COMMUNITY

- ▶ SchoolDude's client community is the largest educational community in the world, giving you the resources you need to better manage your school, connect with your peers and advance.
- ▶ Ask your Client Success representative to show you what's possible with a SchoolDude Community Premium subscription.



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PROFESSIONAL SERVICE OFFERINGS

Optimize your success with:

- ▶ **Onsite Training Services:** Consultation from a SchoolDude success engineer who will deliver a personalized account review along with recommendations to drive user adoption and productivity.

Examples:

- ▶ How to use your solutions as a tool for daily processes and for monthly trending and reporting
 - ▶ Assessing and improving your workflow process
 - ▶ Invigorate your staff to use the products to make their jobs easier
 - ▶ Specific Action Plan with to-do items, responsibilities, and target dates
- ▶ **Data Services:** SchoolDude's experts will import, design, test, and implement custom reports, dashboards, and data marts.

Examples:

- ▶ Custom reports emailed and formatted for PowerPoint, Excel or PDF
 - ▶ Dashboards built upon how you group data
 - ▶ Data Marts for custom integrations
 - ▶ Statistics for your institution's specific trending needs
 - ▶ Automatically import previous and transfer current utility data
 - ▶ Import previous list of assets and inventories
 - ▶ Converting assessment data
- ▶ **Implementation Services:** Personalized guidance with one of our success engineers and partners to ensure your SchoolDude solutions are implemented seamlessly at your institution.

Examples:

- ▶ Quickly establish and implement a preventive maintenance plan, typically within 45-60 days
- ▶ Expertise to assist in designing and implementing a successful community use program
- ▶ Efficiently manage your inventory supply chain management process
- ▶ Condition assessment for facility projects and needs
- ▶ Onsite equipment inventory data collection

CONTACT US

For more information: Contact SchoolDude to learn how you can accelerate your success!

Phone: 877.868.3833 (DUDE)

Email: successplus@schooldude.com

Visit: www.schooldude.com/services

SCHOOLDUDE SOLUTIONS

Check out all of SchoolDude's solutions including:

- Maintenance Management
- Energy Management
- Facility Usage
- Technology Management
- Safety Management

discover
+
engage
+
contribute
=
SCHOOLDUDE CLIENT
COMMUNITY