



# MAINTENANCEDIRECT™ SET-UP SIMPLIFIED

*SchoolDude clients have a ready-to-use work order management system within 1 hour*

## 5 Easy Steps to Set Up Your Work Order Management System

- ▶ **WHO:** Users including administrators, tradesmen and technicians
- ▶ **WHAT:** Crafts or trades
- ▶ **WHERE:** Locations, including sites or buildings
- ▶ **HOW:** Work order routing based on craft or location
- ▶ **START USING!**

## How long does each step take?

- ▶ 1 minute per user
- ▶ 30 seconds per craft  
\*SchoolDude recommends no more than 15 crafts to simplify your process
- ▶ 30 seconds per location
- ▶ 15 seconds per route

SchoolDude has the largest database of education operations in the world. With more than **6,000** educational institutions using SchoolDude operations solutions, we can provide average set-up and implementation times based on our clients' actual data. Let's look at various examples from our database:

	3,000-student college or university	10,000-student college or university
Average # of users (in your department)	14*1 minute = 14 minutes	32*1 minute = 32 minutes
Average # of crafts	15*30 seconds = 8 minutes	15*30 seconds = 8 minutes
Average # of locations	26*30 seconds = 14 minutes	24*30 seconds = 12 minutes
Average # of routes	22*15 seconds = 6 minutes	41*15 seconds = 10 minutes
<b>Total Average Set-up Time</b>	<b>42 minutes</b>	<b>62 minutes</b>

## Do you think the estimate is too low?

Take a couple of coffee breaks and multiply the set-up time by 5. For a university with student enrollment of 10,000, set-up will still take less than 6 hours.

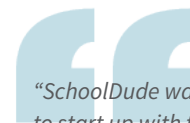
## What else should you consider to maximize your return?

- ▶ **Let faculty and other requesters add themselves as users**, requiring no additional work for you or your team through the use of the MySchoolBuilding request portal. Clients report completing requests 14% faster with MySchoolBuilding.
- ▶ **Track costs to improve cost reporting** with wages and labor hours. Many clients use their cost data to justify resources and additional staff hires.
- ▶ **Specify staff roles** within the system at a more granular level for further role division.

1 LESS THAN  
**HOUR**  
to set-up your system

Increase efficiency by  
**20%**

30 SAVE  
**MIN**  
per work request



*"SchoolDude was the easiest to start up with the smoothest transition from our old system."*

- Jon Diamond, Program Specialist  
Frostburg State University



## SATISFACTION & IMPLEMENTATION RESULTS

### Satisfaction

SchoolDude has an overall 97.5% satisfaction rating. Top ratings in:

- ▶ Installation support
- ▶ Customer service responsiveness
- ▶ Training
- ▶ Product upgrades
- ▶ Product enhancements

### Implementation

SchoolDude is one of the fastest, easiest solutions to implement with minimal training required:

- ▶ 80% of users require only hours of training to be proficient
- ▶ Pre-built templates, reports and categories to get you started

### Impact on Your Resources

SchoolDude solutions will have minimal impact on your technical and administrative resources to implement and maintain:

- ▶ 45% of users only need minimal internal administrative resources to manage SchoolDude
- ▶ 85% of users have little-to-no need to depend on internal technical resources to support SchoolDude

### Results

A recent survey of schools showed:

- ▶ 75% increase in efficiency with SchoolDude
- ▶ 85% of clients credit SchoolDude with improving their service, communication and feedback with end users

## SCHOOLDUDE SOLUTIONS

*Gain visibility into your facilities with maintenance management solutions:*

- MaintenanceDirect**
- PMDirect**
- InventoryDirect**
- PlanningDirect**
- Critical Alarm Automation**

*Pricing varies based on size and institution type. Contact [salesrequest@schooldude.com](mailto:salesrequest@schooldude.com) for more information.*

## SUPPORT SIMPLIFIED

*Learn about SchoolDude's award-winning support*

### Lifetime Support and Training:

- ▶ Prompt support
- ▶ Cloud-based training for users
- ▶ Unlimited application users

### Types of Support:

- ▶ Phone support – always speak to a live person
- ▶ Email support – we answer 99% of emails within 1 hour
- ▶ Chat support – available cloud-based

### Additional Resources Available:

- ▶ Online client community – free to all clients
- ▶ Best practices help
- ▶ Online success documents and webinars
- ▶ SchoolDude University
- ▶ MySchoolDude – KPI and benchmarking platform
- ▶ On-site services

<h3>MAINTENANCE MANAGEMENT</h3>	<h3>FACILITY USAGE</h3>
<ul style="list-style-type: none"> <li>Work Order Management</li> <li>Preventive Maintenance</li> <li>Supply Management</li> <li>Capital Planning</li> <li>Building Controls Integration</li> </ul>	<ul style="list-style-type: none"> <li>Facility Scheduling</li> <li>BAS Scheduling Integration</li> <li>Community Use Calendar</li> <li>Trip Management</li> </ul>
<h3>ENERGY MANAGEMENT</h3>	<h3>TECHNOLOGY MANAGEMENT</h3>
<ul style="list-style-type: none"> <li>Utility Bill Tracking</li> <li>Conservation Programs</li> </ul>	<ul style="list-style-type: none"> <li>Technology Work Management</li> <li>Technology Asset Management</li> </ul>
<p><i>Cloud Software for Educational Operations Management</i></p>	

## CONTACT US

Our team is focused on the success and improvement of public colleges and universities. Email or call us anytime:

Phone: 877.868.3833

Email: [salesrequest@schooldude.com](mailto:salesrequest@schooldude.com)

Attend an online maintenance management demo:

Monday @ 4:00 pm EST

Wednesday @ 2:00 pm EST