



Campbell University

Campbell University Achieves Record Implementation Time!

SchoolDude helps implement a facilities management system with more than 8 solutions in just 22 days

Campbell University was determined to become a leader in cloud-based operations management, therefore, it turned to SchoolDude, the market leader in education enterprise asset management, for help achieving this goal. Campbell implemented 8 of SchoolDude's cloud-based solutions – including 4 maintenance management solutions, 3 facility scheduling solutions and 1 energy management solution – at the same time. The university set an aggressive “go live” date of just 3 weeks from purchase. Campbell knew this would be challenging, but SchoolDude was there to help.

The SchoolDude team developed an implementation plan to ensure the system installation would be executed in an organized and efficient manner, drawing on its collective experience helping thousands of clients achieve success with SchoolDude. The implementation team worked one-on-one with Campbell's dedicated administrators and product users to train individuals on their specific role within the solutions. Even prior to any training, a university resident director was able to easily set up an account and submit a work order request due to SchoolDude's intuitive interface. In just 22 days, 8 solutions and SchoolDude's request portal, MySchoolBuilding, were up and running and rolled out to faculty, staff and community organizations.

With both teams collaborating, the implementation went off without a hitch. Campbell University achieved its vision in record time with SchoolDude's diligence and Campbell's hard work. Campbell's building management system (BMS) now seamlessly integrates with the university's new cloud-based operations management system, increasing operational efficiency, ensuring facility space is properly heated and cooled, and automatically managing critical alarms. The effortless coordination between the BMS and Campbell's facility use schedule will create significant energy savings by delivering HVAC services to facility space in a targeted manner, only to rooms in use. The university now has 1,100 critical alarms tied to its BMS, making it the largest alarm count in the nation!

Campbell University reached its goal of launching all solutions within 3 weeks with a smooth implementation and roll-out to end-users. By the end of week one, Campbell had generated 1,028 maintenance work orders and closed out 399, issued 723 inventory items, scheduled 82 facility use events, and received 52 requests from organizations seeking to become approved event requesters. Campbell was thrilled with these numbers and results. ▶

Who they are

CLIENT: Campbell University

LOCATION: Buies Creek, NC

SIZE: 9,400 students, main campus occupies 1,300 acres

SchoolDude products used

MaintenanceDirect

PMDirect

InventoryDirect

Critical Alarm Automation

FSDirect

FSAutomation

UtilityDirect

Community Use

MySchoolBuilding

WORK ORDERS
399
closed in 1 week

PM SCHEDULES
100
running with PMDirect

CRITICAL ALARMS
1100
setup in new system

FACILITY USE EVENTS
82
scheduled in 1 week



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Campbell University Implementation Timeline

	PURCHASE & SCHEDULE TRAINING	DAY 1	Received signed purchase order: SchoolDude contacted the university and scheduled an onsite meeting to finalize an implementation plan and timeline.
	IMPLEMENTATION & PLANNING SESION	DAY 2	Onsite Meeting - Implementation planning: The SchoolDude team met with a group of Campbell representatives to decide on a "go live" data, review and finalize the implementation plan.
	ACCOUNT SETUP	DAY 3	Account setup: The SchoolDude team worked with Campbell team members on their respective solution(s). Basic setup was completed by the end of the day. SchoolDude also obtained access to Campbell's Metasys system to begin capturing information necessary for integrating the new maintenance management system with the university's critical alarm and HVAC systems.
	DATA ENTRY	DAY 6-8	Data entry: All hands on deck for data entry. The Campbell and SchoolDude teams worked side-by-side to enter inventory, PM schedules and utility data. The teams continued to finalize the data throughout the implementation process. By the end of day 8, MaintenanceDirect, InventoryDirect, and FSDirect were setup and ready to begin training.
	TRAIN STAFF & END USERS	DAY 9-16	Administrator training: Two Campbell administrators came to the SchoolDude campus for training on MaintenanceDirect, PMDirect and FSDirect. They learned how to request and approve work orders and events, create preventive maintenance templates, generate reports and other basic processes. User training: SchoolDude began training individual users on their specific roles within the applications.
	ROLL OUT REQUESTER PORTAL	DAY 21	Internal & external launch: All applications are up and running! Campbell launched their solutions within their internal departments. All requests received that day were redirected through SchoolDude. PMDirect:387 pieces of equipment entered, 100 PM schedules running InventoryDirect:4603 inventory items added UtilityDirect:1500+ past utility bills entered to establish a baseline Critical Alarm Automation:1100 alarms setup = largest count in the nation FSAutomation:Automatically updating Metasys system to ensure proper heating and cooling of scheduled facilities Campbell began allowing its first requesters to register through the MySchoolBuilding request portal.
	IMPLEMENTATION COMPLETE	DAY 22	SUCCESS! End of week 1: <ul style="list-style-type: none"> • MaintenanceDirect: 1028 work orders generated and closed out 399 • PMDirect: 102 PM work orders generated • InventoryDirect: 728 inventory items issued • FSDirect: 82 events scheduled, 57 organizations added