



Pine Crest School



Independent School Improves Efficiency with a Cloud-Based Solution

Pine Crest School streamlines its operations with SchoolDude's Maintenance and Facility Solutions

For many years, Pine Crest School, an 884 student independent school in Florida, used a paper-based system to submit work order requests. With 10 buildings spread across 20 acres, the paper-based system was inefficient and unreliable, with requests getting lost in the shuffle.

In their search for a work order management system, the Pine Crest staff found SchoolDude's MaintenanceDirect, a work order management system, to be the solution they needed. Ryan Gallagher, Director of Facilities, knew he wanted a system that was "in the cloud" and had reporting capabilities. Prior to MaintenanceDirect, Ryan had to hire staff to manually enter data and run reports. Ryan loves how easy the system was to implement and said technicians were able to pick it up with very little training. Pine Crest rolled MaintenanceDirect out over 1 month while the students were on summer break.

"Pine Crest holds us to high standards and SchoolDude helps us meet them," said Ryan. "We are expected to have work orders completed within 5 days and this has not been a problem since we started using SchoolDude. Teachers submit work orders online and sometimes we get a technician onsite within 5 minutes!"

MaintenanceDirect gives Ryan and his team visibility into the campus's work order requests and allows them to pull custom reports with just the click of a button. Pine Crest's success with MaintenanceDirect and PMDirect, a preventive maintenance solution, lead the school to implement several other SchoolDude Solutions including, FSDirect, a facility scheduling solution.

With over 1,000 events a year (across the Boca Raton and Ft. Lauderdale campuses), Pine Crest needed a way to improve their facility scheduling process, which had also been paper-based. FSDirect eliminated redundancy and helped the district reduce the scheduling cycle by 50%. Double-booking was also eliminated, as the district was able to create a master schedule for events using FSDirect.

Who they are

CLIENT: Pine Crest School

LOCATION: Boca Raton, FL

SIZE: 884 students, 10 buildings, 12 technicians

SchoolDude products used

MaintenanceDirect

PMDirect

InventoryDirect

FSDirect

FSAutomation

UtilityDirect

MySchoolDude

**8,000 work orders
completed in 1 year**

**Implemented in 1
month**

1,000 events